



Group Affiliation

Support and membership services to those in later life

The National Federation of Occupational Pensioners (NFOP) has been providing help to those in later life since the 1930s and is a continued source of support to fellow pensioner organisations and associations

Association Support - *Working Together*

As an Affiliate of NFOP you have access to support and guidance on key issues that affect those in later life and the possible impact on your members.

NFOP's experience dealing with multiple schemes means we can provide unique insights on issues, which can assist in finding successful resolutions in a timely and effective manner.

Part of this support can be in the form of advice from our public affairs company, should this be required. Your voice will be added to our campaigns run through Later Life Ambitions, which is made up of NFOP, the Civil Service Pensioners Alliance (CSPA) and the National Association of Retired Police Officers (NARPO). Your members, who join NFOP, will be invited to participate in our online campaigns and surveys.

Keeping you informed - *The Wider Picture*

The Magazine and e-newsletter

You will receive the NFOP Magazine six times a year. Regular commentary and articles from our affinity partners and service providers cover key relevant topics in their respective areas: Legal matters, Financial planning, Tax, Computer problems. There are entertainment reviews, articles on various hobbies and a puzzle page, plus letters from Members themselves. The CEO writes on topical issues and draws attention to matters of importance, new services being offered, the political landscape and activities through our campaigning arm Later Life Ambitions (LLA).

The regular e-newsletter covers similar items with the inclusion of items of a more time sensitive nature, relevant campaigns from fellow pensioner groups and organisations, and information on new services or changes to existing offers.

Membership Services - *Help and Support*

Membership of NFOP provides a number of valuable services designed to help members feel protected and supported through their later life stages.

Website

The Members' Area of our website is a restricted area for NFOP Members. Once registered and logged into this area, Members can find up to date contact information for all the member service helplines and affinity partners. There is also the facility to amend personal details and change mailing preferences

Helplines and Guidance

All members have access to initial advice via a series of helplines including legal, tax, and financial matters, and computer problems. Plus guidance on benefit entitlement.

Travel Club

The NFOP Travel Club offers cruise holidays and travel insurance deals across the UK and abroad.

Access to Support & Advice through our Affinity Partners

NFOP has established a number of good relationships with professional advisers and service providers. Access to these experts is for the duration of active membership, allowing members to feel confident that help is available.

Dedicated staff at Headquarters - *People Helping People*

A team of dedicated staff are at the end of the phone to assist or direct you to an appropriate contact, Monday to Friday from 9am to 5pm or queries can be emailed to info@nfop.org.uk at any time.

Supporting your Members - *Sharing the Benefits*

There are a number of options that can be investigated further to help encourage your members to join NFOP and take advantage of the benefits and services it has to offer.

Communication - *Informing Members about NFOP*

- Send a mailing to members of your association about NFOP (any extra costs met by NFOP).
- Alternatively, to provide NFOP with a 'single use' mailing list for direct mail purposes. All costs met by NFOP.
- A link to the NFOP website to be included on the affiliate groups website and where possible the scheme's website.

Member support - *Introducing Members to NFOP*

- Work with the scheme to introduce NFOP to all scheme members.

Social groups - *Run by the Members, for the Members*

When 25 or more association members have joined NFOP the association will become an NFOP group and will then be able to send Delegates to the annual NFOP AGM and Conference. They are autonomous entities, organising their own meetings and activities. Once the group is set up, the assistance we offer includes;

- Regular 'Circulars' to the officers, informing them on compliance issues, matters of governance or changes
- A dedicated member of Headquarters staff to co-ordinate 'Group Notes' - information about the Group is in each issue of The Magazine and is a vital tool to communicate with members.
- Headquarters support.
- Eligibility for a grant to support the group.

Membership Offers - *First Year Discount*

As an introductory offer to association members, we will offer a discount on the first years' subscription giving them full access to all NFOP benefits.

Contact Details - *Headquarters Office*

Telephone: 01582 721652

Email: info@nfop.org.uk

Web: www.nfop.org.uk